Erin H. Bugbee

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Carnegie Mellon University	Pittsburgh, PA
Ph.D. Candidate in Cognitive Decision Science	2020–2025 (Anticipated Defense: April 2025)
Carnegie Mellon University	Pittsburgh, PA
M.S. Social and Decision Sciences (Earned en route to Ph.D.)	2020–2022
Brown University	Providence, RI
Sc.B. Statistics and A.B. Behavioral Decision Sciences, Magna Cum La	2016–2020 2016–2020

INDUSTRY EXPERIENCE

Apple

EDUCATION

Machine Learning Engineer Intern

- Strategic Data Solutions, Applied Data Science Program
- Developed features and evaluated impact on ML model for fraud detection for Apple Pay Later.

Amazon Web Services

Applied Scientist II Intern

- Machine Learning University, AWS Deep Learning
- Developed machine learning content at Amazon's Machine Learning University (MLU). Taught machine learning courses on basics of machine learning, responsible AI, and generative AI to approx. 600 Amazon employees. Conceptualized, built, launched, and taught new course on topics in bias and fairness in large language models. Created and launched challenge on gender bias in machine translation. Wrote and developed MLU-Explain articles on Logistic Regression and Reinforcement Learning.

Disney

Sales Analytics & Insights Professional Intern

- Consumer Insights, Measurement, & Analytics Organization
- Performed analytics for the Disney Cruise Line, predicted Disneyland Anaheim attendance with machine learning, analyzed flight data for John Wayne Airport, which contributed to the addition of new flights.

Microsoft

Explore Intern (Product Management and Software Engineering)

- Microsoft Support Engineering Group, Universal Store Team, Cloud + AI Division
- Developed portal for Microsoft Support case submission with a Virtual Agent and customer service data.

RESEARCH

Research Interests: Sequential decision making, human and machine learning, exploration-exploitation **Research Impact:** 8 peer-reviewed publications in the field of human and machine intelligence, 4 of which are first-authored. Learn more about my publications.

SKILLS

- Programming: Python, R, MATLAB, Spark, SQL, Snowflake SQL, Java, Javascript, HTML, CSS, Svelte
- Tools: R Markdown, Quarto, Shiny, Jupyter Notebooks, LATEX, Git, Github
- Behavioral Experiments: Surveys, Qualtrics, Amazon Mechanical Turk, Prolific, Cognitive Walkthroughs
- Data Visualization: ggplot2, Matplotlib, Pandas, Tableau, D3.js

Austin, TX Summer 2024

Seattle, WA Summer 2022 and 2023

Summer 2019

Redmond, WA Summer 2018

Orlando, FL